

Customer requests rebate check

Concord Light — Electric Thermal Storage (ETS) Heating System Rebate Application and First Year Guarantee

ETS Rebate Concord Light offers customers a rebate after an ETS heating system is purchased and installed. We will credit the customer's account \$100 for each kW installed. For example, if a 35kW boiler is purchased and installed, you would receive a credit* on your account from Concord Light for \$3,500 (35kW x \$100).

<u>First Year Guarantee</u> If you are not completely satisfied with your ETS heater during its first heating season, Concord Light will remove it at no charge and reimburse you the invoice price for the unit(s) excluding installation and electric service upgrade costs. If needed, the homeowner/business owner is responsible for a replacement heating system including installation costs. The guarantee takes effect after Concord Light determines the unit was installed correctly and in good working order. The guarantee does not apply to damaged/abused ETS equipment as determined by Concord Light. Concord Light must receive a copy of the signed invoice before this guarantee is in effect.

Customer Please review the ETS Rebate and First Year Guarantee information above, then sign below to indicate you understand and accept the terms Electrical Contractor Forward this rebate form with heat loss calculation and a copy of signed customer invoice to Carole Hilton at Concord Light** Concord Light To process rebate, attach meter installation form and heat loss calculation to this form **Customer Name** Customer Signature Service Address Phone ______ ETS Model # # of Units Size (kW) **Location of Heating System** Heated Square Feet Retail Cost of Unit 0 TOTALS 0.0 Rebate Due \$0.00 MA Lic. # Electrician Name ETS Installation Date Signature Address CMLP Approval * Rebate issued as bill credit unless customer requests check **Carole Hilton, Customer Service Administrator Customer Account # 1175 Elm St. PO Box 1029, Concord, MA 01742

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